

## ONLINE BANKING

### Getting Started:

Go to home page at [www.5starccu.org](http://www.5starccu.org) Click on the Online banking icon to register.



### Login Page

#### User Logon

[Forgot Security Code?](#)

#### First Time User?

If you have not already received a Logon ID and Security Code, enroll now for access.

If this is your first time registering, click on Enroll under "First Time User?"

## Enrollment page



### Enrollment

#### Step 1: Enroll

Enter your Member Number and PIN to enroll in Virtual Branch.

The PIN is the last four (4) digits of your SSN.

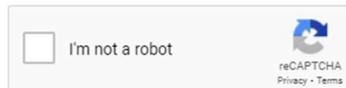
If you have accessed Audio Response (Telephone Banking) and have changed your Audio PIN, please use your updated PIN instead of the last 4 of SSN.

Member Number

PIN

I have read and agree to the [Terms and Conditions](#)

For additional security, you need to check the checkbox below (and follow any puzzle prompts it gives you).



Continue

Your Member Number will be your account number.

Please note, Account number only, no leading zeros and no trailer numbers (ex: 999999).

Pin number is the last 4 of your social **UNLESS you have changed your Audio Pin through our 1-800 number**. Your debit card PIN will not affect either of these

## Fill in all the information and hit enroll

5 Star Community Credit Union - x +

financial-net.com/Sstarcu/enrollment/OlbCmdSit247

### Enrollment

#### Step 2: Setup

Setup your logon and security information

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Setting Up your Email, Login and Security Information.  
You can set up a personalized LOGON ID between 6 to 50 alphanumeric characters. **Please make a note of your Logon ID and Security Code.** These are required when logging on to Online Account Access.

Logon ID   
The Logon ID must be between 6 and 50 characters. It may include letters, numbers and special characters: \_-!@S\*()=+~[]]. The Logon ID cannot be the member number, Social Security Number, or email address.

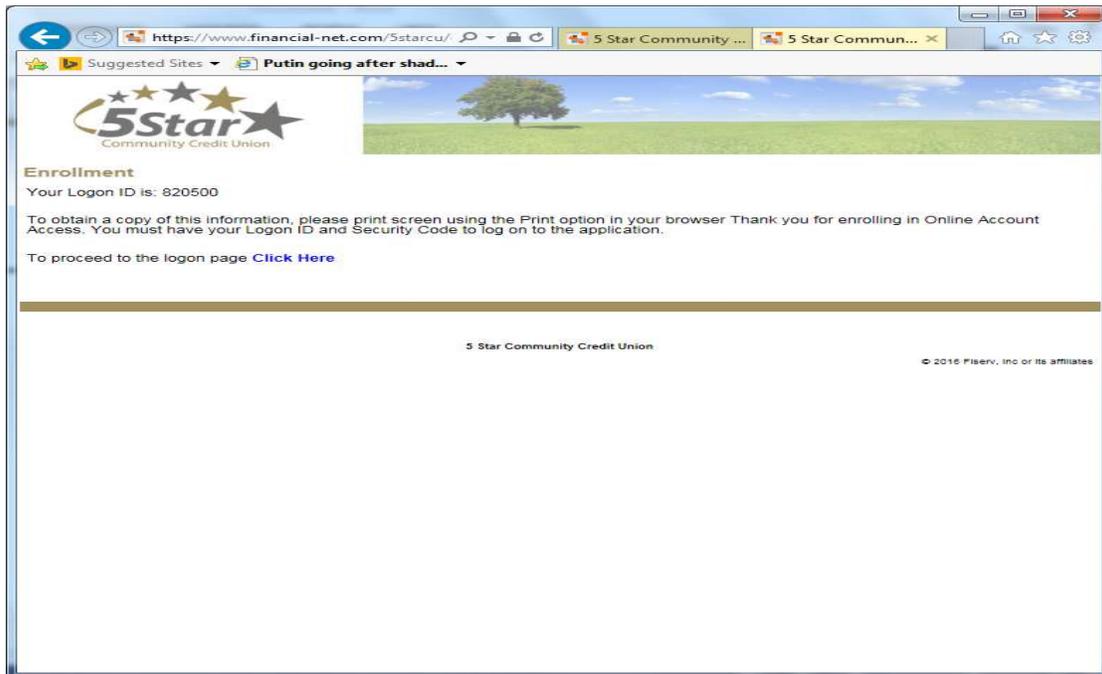
Security Code   
The security code is case sensitive and must be between 9 - 16 characters with at least 1 upper and lower case letter, 1 number and these characters: !@#\$%^&\*~

Verify Security Code

Email Address

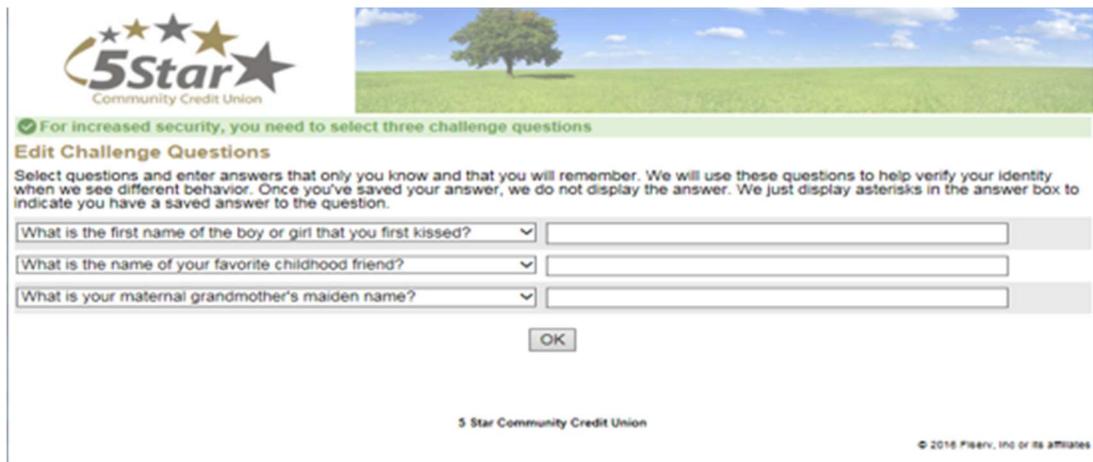
Enroll

## Confirmation page



The screenshot shows a web browser window with the URL <https://www.financial-net.com/5starcu/>. The page features the 5 Star Community Credit Union logo and a banner image of a tree in a field. The main content area is titled "Enrollment" and displays the message: "Your Logon ID is: 820500". Below this, it states: "To obtain a copy of this information, please print screen using the Print option in your browser Thank you for enrolling in Online Account Access. You must have your Logon ID and Security Code to log on to the application." A blue link labeled "Click Here" is provided for proceeding to the logon page. The footer contains the text "5 Star Community Credit Union" and "© 2016 Fiserv, Inc or its affiliates".

## Answer security questions



The screenshot shows the "Answer security questions" page. It features the 5 Star Community Credit Union logo and a banner image of a tree in a field. A green banner at the top reads: "For increased security, you need to select three challenge questions". Below this is the heading "Edit Challenge Questions" and a paragraph: "Select questions and enter answers that only you know and that you will remember. We will use these questions to help verify your identity when we see different behavior. Once you've saved your answer, we do not display the answer. We just display asterisks in the answer box to indicate you have a saved answer to the question." There are three dropdown menus with corresponding text input boxes: "What is the first name of the boy or girl that you first kissed?", "What is the name of your favorite childhood friend?", and "What is your maternal grandmother's maiden name?". An "OK" button is located below the input boxes. The footer contains the text "5 Star Community Credit Union" and "© 2016 Fiserv, Inc or its affiliates".

Enter a security Phrase (Ex. Sunshine, Flower)

**5 Star**  
Community Credit Union

**You need to setup your Security Phrase. Please follow the instructions below.**

**Edit Security Phrase**

A Security Phrase is a memorable phrase that you choose. For your security, ensure that this unique Security Phrase is always visible on the Security Code page to verify that you are not on a phishing site.

Enter a memorable phrase that will be displayed on the Security Code page each time you login. This phrase can help you verify the authenticity of this web site. Do not use sensitive information such as account number, Security Code, or social security number in your phrase.

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Check Settings

**5 Star**  
Community Credit Union

Overview Account Access Bill Pay Self Service

Welcome back TEST DUMMY Your last login v

**Welcome! Please take a moment to setup your preferences.**

**Preferences**

**General Settings**

Time Zone

Adjust for Daylight Saving

Alerts Language

List Style  Tile  List

**Start Page Settings**

Account to display history on the Overview page

Start Page

**Overview Modules**

Account History  EStatement

Account Summary  Alerts

Scheduled Transfer  Quick Transfer

**Favorite Accounts**

Select up to 5 accounts to display on the Overview and Account Access pages. (Accounts will be displayed in the order you set here)

You have now completed your registration for your online banking.

https://www.financial-net.com/5starcu/ 5 Star Community Credit U...

Suggested Sites Putin going after shad...

**5Star**  
Community Credit Union

Overview Account Access Bill Pay Self Service

✓ User preferences updated. Options will be effective the next time you login to the system.  
User Preferences modified.

**Balances**

Account	Actual	Available
*205=00	\$ 0.00	\$ 0.00
*205=01	\$ 0.00	\$ 0.00

[View All](#)

**Alerts**

No Alerts within the last 7 days

[Choose alert type to view](#)

**Scheduled Transfers**

You currently have no scheduled transfers.

[Schedule a Transfer](#)

**Recent History - \*205=00**

⚠ We are temporarily unable to retrieve your latest history. Last update: 07/14/2016 12:40PM CDT

No history records were found.

[View All](#)

**Quick Transfer**

From:

To:

Amount: \$

5 Star Community Credit Union

REMEMBER TO WRITE DOWN YOUR LOGIN INFORMATION AND SECURITY QUESTIONS FOR FUTURE PURPOSES.

ENJOY YOUR ONLINE BANKING. PLEASE CALL US AT 319-385-4914 WITH ANY QUESTIONS YOU MAY HAVE.